Extract from Hansard

[ASSEMBLY — Tuesday, 17 March 2020] p1447b-1447b Ms Mia Davies; Mr Mark McGowan

CORONAVIRUS — ONE-STOP INFORMATION HUB

158. Ms M.J. DAVIES to the Premier:

While acknowledging the ever-changing environment and response to COVID-19, will the Premier advise the house whether his government has considered the creation of a one-stop shop to respond to queries from the public, inclusive of health and all other matters, that is adequately resourced with personnel, a website, a hotline and an information hub?

Mr M. McGOWAN replied:

The government is attempting to provide as much accurate and succinct information as possible to the general public about this issue. We find in the modern, social media world that there is so much information. A lot of that information is inaccurate, and a lot of it comes from inaccurate sources. There are a lot of rumours and innuendo out there and a lot of speculation. A lot of it depends upon what someone might have heard somewhere that they have put online, and, in some people's minds, that then becomes fact. Therefore, I urge everyone to go to the primary sources. The Western Australian government website has regular updates. Indeed, the Minister for Health and I are regularly providing Facebook updates. We are regularly advertising in *The West Australian* and elsewhere to provide accurate and up-to-date information. The Department of Health has set up a hotline if people wish to obtain any further information. We are looking at what else we can do to provide information. But I think that the major problem here across the community is that there are too many sources of information and there is too much information from all over the world that creates the speculation. I just urge everyone when seeking facts to go either to the Western Australian government's website or indeed the commonwealth government's website. As I have said, there is a unique situation in Australia now in that there is a national cabinet, led by the Prime Minister, with Premiers who are both Labor and Liberal as part of it, and we are determined to ensure that we provide accurate, succinct and straightforward information and sensible decision-making across the country.